

WILLING ACRES

GENERAL POLICY

EFF. OCT 2025

AGREEMENT

Willing Acres will provide all floral arrangements as outlined on the price quote. The client agrees to pay the total amount by the agreed-upon date, with a deposit required to hold the event date. Both Willing Acres and the client agree to work cooperatively to ensure the floral designs meet expectations.

STEPS & BOOKING

Event floral details will be discussed during an initial consultation. Following the consultation, a detailed invoice will be provided outlining all items discussed. To move forward in the booking process, a \$200 deposit and signed agreement are required. The deposit is applied toward the final invoice and is not an additional charge. The final balance is due 30 days prior to the event. If the deposit is not received, the event will be considered canceled.

CHANGES & ADJUSTMENTS

Changes to the quote may be made up to 5 weeks before the event. Changes made less than 5 weeks before the event are welcome but not guaranteed.

SUBSTITUTIONS

Due to seasonal availability and quality standards, Willing Acres reserves the right to make substitutions of equal or greater value while maintaining the overall look, color scheme, and style agreed upon.

RESPONSIBILITY

Willing Acres will set up floral arrangements as agreed upon. While on site, Willing Acres will ensure that flowers are properly placed. After setup is complete, Willing Acres is not responsible for damage caused by guests, or handling by others.

CANCELLATION

If it becomes necessary to cancel at any time, the deposit is non-refundable. Rescheduling is based on availability; however, prices may be subject to change depending on flower costs and seasonal availability.